1 2 3 4 5 6	EDMUND G. BROWN, JR., Attorney General of the State of California GREGORY J. SALUTE Supervising Deputy Attorney General SUSAN MELTON WILSON State Bar No. 106092 Deputy Attorney General California Department of Justice 300 So. Spring Street, Suite 1702 Los Angeles, CA 90013 Telephone: (213) 897-4942 Facsimile: (213) 897-2804			
7	Attorneys for Complainant			
8 9 10	BEFORE THE BOARD OF REGISTERED NURSING DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA			
11	In the Matter of the Accusation Against:	Case No. 2008-179		
12 13	DEBBIE JOSEPHINE HILL a.k.a. DEBORAH HILL 505 N. Figueroa St., Apt. 455			
14 15 16 17	Los Angeles, CA 90012  Registered Nurse License No. 646333  Respondent.	DEFAULT DECISION AND ORDER  [Gov. Code, §11520]		
18	FINDINGS O	F FACT		
19	FINDINGS OF FACT  1. On or about December 5, 2007, Complainant Ruth Ann Terry, M.P.H.,			
20	R.N., in her official capacity as the Executive Officer of the Board of Registered Nursing,			
21	Department of Consumer Affairs, filed Accusation No. 2008-179 against Debbie Josephine Hill			
22	a.k.a. Deborah Hill before the Board of Registered Nursing.			
23	2. On or about October 13, 2004, the Board issued Registered Nurse License			
24	Number 646333 to Debbie Josephine Hill a.k.a. Deborah Hill (Respondent). The Registered			
25	Nurse License expired on January 31, 2006, and has not been renewed.			
<ul><li>26</li><li>27</li></ul>	3. On or about December 17, 20	07, Gilda R. Sanchez, an employee of the		
28	Department of Justice, served by Certified and First	Class Mail a copy of the Accusation		

No. 2008-179, Statement to Respondent, Notice of Defense, Request for Discovery, Government Code sections 11507.5, 11507.6, and 11507.7 and Recommended Guidelines for Disciplinary Orders and Conditions of Probation to Respondent's address of record with the Board, which was and is 505 N. Figueroa Street, Apt. 455, Los Angeles, CA 90012. A copy of the Accusation, the related documents, and Declaration of Service are attached as **Exhibit A**, and are incorporated herein by reference.

- 4. Service of the Accusation was effective as a matter of law under the provisions of Government Code section 11505, subdivision (c).
- 5. Both the First Class mailing and the certified mailing were returned by the post office stamped "unable to forward." The returned mailings are attached hereto as Exhibit B, and incorporated by reference.
  - 6. Government Code section 11506 states, in pertinent part:
- "(c) The respondent shall be entitled to a hearing on the merits if the respondent files a notice of defense, and the notice shall be deemed a specific denial of all parts of the accusation not expressly admitted. Failure to file a notice of defense shall constitute a waiver of respondent's right to a hearing, but the agency in its discretion may nevertheless grant a hearing."
- 7. Respondent failed to file a Notice of Defense within 15 days after service upon her of the Accusation, and therefore waived her right to a hearing on the merits of Accusation No. 2008-179.
  - 8. California Government Code section 11520 states, in pertinent part:
- "(a) If the respondent either fails to file a notice of defense or to appear at the hearing, the agency may take action based upon the respondent's express admissions or upon other evidence and affidavits may be used as evidence without any notice to respondent."
- 9. Pursuant to its authority under Government Code section 11520, the Board finds Respondent is in default. The Board will take action without further hearing and, based on Respondent's express admissions by way of default and the evidence contained in Board files related to this matter, including attached exhibits, finds that the allegations in Accusation No. 2008-179 are true.

- dispensing system which operates similarly to an automated teller machine at a bank. Sure-Med medication dispensing machines, located throughout the hospital, are serviced by the facility pharmacy. Medications can be withdrawn from Sure-Med machines only by authorized staff using a personalized access code, and the machine records the medication and dose, date and time it was withdrawn, the user access code, and the patient for whom it was withdrawn, and automatically updates the hospital pharmacy inventory for that particular medication.
- 11. Respondent is subject to discipline under Business and Professions Code section 2761, subdivision (a), section 2762, subdivision (a), for violating Health and Safety Code section 11173, subdivision (a), in that while employed as a traveling registered nurse in or about September 2007, at Garfield Medical Center (Garfield) in the city of Monterey Park, California, assigned to and on duty in the Critical Care Unit of Garfield, Respondent was issued temporary codes to access medication for patients via Garfield's Sure-Med system, which she then used to obtain and divert controlled substances, as described more fully in the first cause of the Accusation.
- 12. Respondent is subject to disciplinary action under Business and Professions Code section 2761, subdivision (a) and (d), section 2762, subdivision (e), for violating Health and Safety Code sections 11350, subdivision (a) and 11173, subdivisions (a) and (b), in that while employed as a traveling registered nurse at Garfield, Respondent falsified, made grossly incorrect, grossly inconsistent, or unintelligible entries in hospital and patient records pertaining to controlled substances and dangerous drugs, as described more fully in the second cause of the Accusation.
- 13. Respondent is subject to discipline under Business and Professions Code section 2761, subdivisions (a)(1), on the grounds of unprofessional conduct, in that while employed as a traveling registered nurse at Garfield, Respondent demonstrated gross negligence and/or incompetence by failing to make accurate entries in hospital narcotic logs, medication sheets, and similar patient records in order to conceal her diversion of controlled substances, as described more fully in the third cause of the Accusation.

J.			
1	14. The total costs for investigation and enforcement are Five Thousand, One		
2	Hundred and Eighty-Five Dollars (\$5,185.00).		
3	<u>DETERMINATION OF ISSUES</u>		
4	1. Based on the foregoing Findings of Fact, Respondent Debbie Josephine		
5	Hill a.k.a. Deborah Hill has subjected her Registered Nurse License No. 646333 to discipline		
6	under Business and Professions Code section 490, section 2761, subdivision (a), and		
7	subdivision (f) and section 2762 subdivision (b) and subdivision (c) and California Code of		
8	Regulations, title 16, section 1444.		
9	2. A copy of the Accusation and the related documents and Declaration of		
10	Service are attached.		
11	3. The agency has jurisdiction to adjudicate this case by default.		
12	4. The Board of Registered Nursing is authorized to revoke Respondent's		
13	Registered Nurse License No. 646333.		
14	<u>ORDER</u>		
15	WHEREFORE the Board of Registered Nursing issues its decision REVOKING		
16	Registered Nurse License No. 646333, heretofore issued to Respondent Debbie Josephine Hill		
17	a.k.a. Deborah Hill		
18	Pursuant to Government Code section 11520, subdivision (c), Respondent may		
19	serve a written motion requesting that the Decision be vacated and stating the grounds relied on		
20	within seven (7) days after service of the Decision on Respondent. The agency in its discretion		
21	may vacate the Decision and grant a hearing on a showing of good cause, as defined in the		
22	statute.		
23	This Decision shall become effective on 6-2-2008.		
24	It is so ORDERED <u>5-1-2008</u>		
25	2.2		
26	La Francine W Tata		
27	FOR THE BOARD OF REGISTERED NURSING DEPARTMENT OF CONSUMER AFFAIRS		
28	60272162		

1	BILL LOCKYER, Attorney General			
2	of the State of California GLORIA A. BARRIOS			
3	Supervising Deputy Attorney General SUSAN MELTON WILSON State Bar No. 106092			
4	Deputy Attorney General California Department of Justice			
5	300 So. Spring Street, Suite 1702 Los Angeles, CA 90013			
6	Telephone: (213) 897-4942 Facsimile: (213) 897-2804			
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9	BOARD OF REGISTERED NURSING DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA			
10				
11	In the Matter of the Accusation Against: Case No. 2008-179			
12	DEBBIE JOSEPHINE HILL a.k.a. DEBORAH HILL			
13	505 N. Figueroa St., Apt. 455 Los Angeles, CA 90012  ACCUSATION			
14				
15	Registered Nurse License No. 646333			
16	Respondent.			
17	· <del></del>			
18	Complainant alleges:			
19	<u>PARTIES</u>			
20	1. Ruth Ann Terry, M.P.H., R.N. (Complainant) brings this Accusation			
21	solely in her official capacity as the Executive Officer of the Board of Registered Nursing,			
22	Department of Consumer Affairs (Board).			
23	2. On or about October 13, 2004, the Board issued Registered Nurse License			
24	Number 646333 to Debbie Josephine Hill a.k.a. Deborah Hill (Respondent). The Registered			
25	Nurse License expired on January 31, 2006, and has not been renewed.			
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#### **JURISDICTION**

3. This Accusation is brought before the Board of Registered Nursing (Board), Department of Consumer Affairs, under the authority of the following laws. All section references are to the Business and Professions Code unless otherwise indicated.

#### **STATUTORY PROVISIONS**

- 4. Section 2750 of the Business and Professions Code (Code) provides, in pertinent part, that the Board may discipline any licensee, including a licensee holding a temporary or an inactive license, for any reason provided in Article 3 (commencing with section 2750) of the Nursing Practice Act.
- 5. Section 2764 of the Code provides, in pertinent part, that the expiration of a license shall not deprive the Board of jurisdiction to proceed with a disciplinary proceeding against the licensee or to render a decision imposing discipline on the license. Under section 2811(b) of the Code, the Board may renew an expired license at any time within eight years after the expiration.
  - 6. Section 2761 of the Code states in pertinent part:
- "The board may take disciplinary action against a certified or licensed nurse or deny an application for a certificate or license for any of the following:
  - "(a) Unprofessional conduct, which includes, but is not limited to, the following:
- "(1) Incompetence, or gross negligence in carrying out usual certified or licensed nursing functions.
  - . . . .
- "(d) Violating or attempting to violate, directly or indirectly, or assisting in or abetting the violating of, or conspiring to violate any provision or term of this chapter [the Nursing Practice Act] or regulations adopted pursuant to it.
  - 7. Section 2762 of the Code states in pertinent part:
- "In addition to other acts constituting unprofessional conduct within the meaning of this chapter [the Nursing Practice Act], it is unprofessional conduct for a person licensed under this chapter to do any of the following:

"(a) Obtain or possess in violation of law, or prescribe, or except as directed by a licensed physician and surgeon, dentist, or podiatrist administer to himself or herself, or furnish or administer to another, any controlled substance as defined in Division 10 (commencing with Section 11000) of the Health and Safety Code or any dangerous drug or dangerous device as defined in Section 4022.

. . . .

- "(e) Falsify, or make grossly incorrect, grossly inconsistent, or unintelligible entries in any hospital, patient, or other record pertaining to the substances described in subdivision (a) of this section."
- 8. Section 125.3 of the Code provides, in pertinent part, that the Board may request the administrative law judge to direct a licentiate found to have committed a violation or violations of the licensing act to pay a sum not to exceed the reasonable costs of the investigation and enforcement of the case.
  - 9. California Code of Regulations, title 16, section 1442, states:

"As used in Section 2761 of the code, 'gross negligence' includes an extreme departure from the standard of care which, under similar circumstances, would have ordinarily been exercised by a competent registered nurse. Such an extreme departure means the repeated failure to provide nursing care as required or failure to provide care or to exercise ordinary precaution in a single situation which the nurse knew, or should have known, could have jeopardized the client's health or life."

10. California Code of Regulations, title 16, section 1443, states:

"As used in Section 2761 of the code, 'incompetence' means the lack of possession of or the failure to exercise that degree of learning, skill, care and experience ordinarily possessed and exercised by a competent registered nurse as described in Section 1443.5."

11. California Code of Regulations, title 16, section 1443.5 states:

"A registered nurse shall be considered to be competent when he/she consistently demonstrates the ability to transfer scientific knowledge from social, biological and physical sciences in applying the nursing process, as follows:

- "(1) Formulates a nursing diagnosis through observation of the client's physical condition and behavior, and through interpretation of information obtained from the client and others, including the health team.
- "(2) Formulates a care plan, in collaboration with the client, which ensures that direct and indirect nursing care services provide for the client's safety, comfort, hygiene, and protection, and for disease prevention and restorative measures.
- "(3) Performs skills essential to the kind of nursing action to be taken, explains the health treatment to the client and family and teaches the client and family how to care for the client's health needs.
- "(4) Delegates tasks to subordinates based on the legal scopes of practice of the subordinates and on the preparation and capability needed in the tasks to be delegated, and effectively supervises nursing care being given by subordinates.
- "(5) Evaluates the effectiveness of the care plan through observation of the client's physical condition and behavior, signs and symptoms of illness, and reactions to treatment and through communication with the client and health team members, and modifies the plan as needed.
- "(6) Acts as the client's advocate, as circumstances require, by initiating action to improve health care or to change decisions or activities which are against the interests or wishes of the client, and by giving the client the opportunity to make informed decisions about health care before it is provided."
- 12. Section 118, subdivision (b), of the Code provides that the expiration of a license shall not deprive the Board of jurisdiction to proceed with a disciplinary action during the period within which the license may be renewed, restored, reissued or reinstated.

#### **DEFINITIONS**

13. "Vicodin ES" and "Vicodin," are trade names for hydrocodone bitartrate or dihydrocodeinone bitartrate with the non-narcotic substance acetaminophen. It is a Schedule III controlled substance, as designated by Health and Safety Code section 11056, subdivision (e)(3) and is categorized as a "dangerous drug" pursuant to Business and Professions Code

section 4022(c).

- 14. "Lortab" is the trade name for the narcotic substance hydrocodone bitartrate with the non-narcotic substance acetaminophen. It is a Schedule III controlled substance, as designated by Health and Safety Code section 11056, subdivision (e)(3) and is categorized as a "dangerous drug" pursuant to Business and Professions Code section 4022(c).
- 15. "Darvocet" is a combination drug containing propoxyphene napsylate and the non-narcotic substance acetaminophen. It is a Schedule IV controlled substance, as designated by Health and Safety Code section 11057, subdivision (c)(2) and is categorized as a "dangerous drug" pursuant to Business and Professions Code section 4022(c).
- dispensing system which operates similarly to an automated teller machine at a bank. The Sure-Med medication dispensing machines, which are located throughout the hospital, are serviced by the facility pharmacy. Medications can be withdrawn from the Sure-Med machines only by an authorized staff person using his or her own personalized access code. The Sure-Med machine makes a record of the medication and dose, date and time it was withdrawn, the user identification, and the patient for whom it was withdrawn. The Sure-Med system automatically updates the hospital pharmacy inventory for that particular medication.

#### FIRST CAUSE FOR DISCIPLINE

#### Obtained or Possessed Controlled Substances by Fraud or Deceit

- 17. Respondent's license is subject to disciplinary action under Business and Professions Code section 2761, subdivision (a), on the grounds of unprofessional conduct, as defined in section 2762, subdivision (a), for violating Health and Safety Code section 11173, subdivision (a), in that while employed as a traveling registered nurse at Garfield Medical Center in the city of Monterey Park, California ("Garfield"), Respondent obtained or possessed controlled substances as follows:
- A. On or about September 10, 2007, while assigned to and on duty in the Critical Care Unit (CCU) of Garfield, Respondent was issued temporary codes to access medication for patients via Garfield's Sure-Med system. She was then issued different temporary

1	, E.	Patient No. 472360	
2	1.	Patient 472360 has no physician's order for Vicodin ES.	
3	2.	Nevertheless, per Sure-Med reports for its CCU dispenser for September	
4	13, 2004, Respondent withdrew Vicodin ES in tablet form for patient 472360 once as follows:		
5	September 13, 2004, 1309 hrs (2 tabs).		
6	3.	There are no entries by Respondent in either the Medication Administration	
7	Records or Nursing Progress Notes for this patient, indicating Respondent administered Vicodin		
8	to the patient.		
9	4.	2 tablets of Vicodin ES (15 mg) are unaccountable by hospital records.	
10	F.	Patient No. 436682	
11	1.	Patient 436682 has no physician's order for Vicodin ES.	
12	2.	Nevertheless, per Sure-Med reports for its CCU dispenser for the dates	
13	September 10, 2004, Respondent withdrew Vicodin ES in tablet form for patient 436682 twice as		
14	follows: September 10, 2004, 1311 hrs (2 tabs); September 10, 2004, 1601 hrs (2 tabs).		
15	3.	There are no entries by Respondent in either the Medication Administration	
16	Records or Nursing Progress Notes for this patient, indicating Respondent administered Vicodin		
17	ES to the patient.		
18	4.	4 tablets of Vicodin ES (30 mg) are unaccountable by hospital records.	
19	G.	Patient No. 458902	
20	1.	Patient 458902 has a physician's order for Vicodin 1 tablet every 6 hours	
21	'prn' (as needed) for back pain.		
22	2.	However, per Sure-Med reports for its CCU dispenser for September 11,	
23	2004, Respondent withdrew Vicodin in tablet form for patient 458902 three times, a total of 5		
24	tablets in approximately 4.25 hours, as follows: September 11, 2004, 0854 hrs (2 tabs);		
25	September 11, 2004, 0954 hrs (1 tab); September 11, 2004, 1309 hrs (2 tabs).		
26	3.	Entries by Respondent in the Medication Administration Records are	
27	illegible.		
28	4.	Nursing Progress Notes for this patient indicate that Respondent	

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#### THIRD CAUSE FOR DISCIPLINE

#### Gross Negligence and/or Incompetence

19. Respondent's license is subject to disciplinary action under Business and Professions Code section 2761, subdivisions (a)(1), on the grounds of unprofessional conduct, in that Respondent demonstrated gross negligence and/or incompetence in by failing to make accurate entries in hospital narcotic logs, medication sheets, and similar patient records in order to conceal her diversion of controlled substances, while employed as a traveling registered nurse at Garfield Medical Center. Complainant refers to, and by this reference incorporates all allegations of paragraphs 17 and 18 above, as though set forth fully.

#### **PRAYER**

WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged, and that following the hearing, the Board of Registered Nursing issue a decision:

- 1. Revoking or suspending Registered Nurse License Number 646333, issued to Debbie Josephine Hill a.k.a. Deborah Hill.
- Ordering Debbie Josephine Hill to pay the Board of Registered Nursing the reasonable costs of the investigation and enforcement of this case, pursuant to Business and Professions Code section 125.3;
  - 3. Taking such other and further action as deemed necessary and proper.

DATED: ( (s/6)

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SMW:lms 11/14/07 LA2006601860 60251543\_2.wpd **Executive Officer** 

State of California Complainant

Board of Registered Nursing Department of Consumer Affairs